

George Smith

Operations Manager

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Profile Summary

Dynamic and result-oriented Operations Manager with over 8 years of experience in optimizing processes, enhancing efficiency, and driving profitability for diverse organizations. Demonstrates a proven ability to lead cross-functional teams, implement strategic initiatives, and manage key operational functions to achieve company objectives. Proficient in lean management and adept at managing production workflows in fast-paced environments.

Work Experience

Operations Manager

Tech Solutions Inc.
1st Jun, 2018 - Present

- Drove a 20% increase in operational efficiency by revamping supply chain processes and streamlining logistics.
- Led a team of 50 employees and improved productivity by implementing training programs tailored to operational needs.
- Coordinated the deployment of advanced CRM solutions, reducing client response time by 30%.

Assistant Operations Manager

GreenLeaf Manufacturing
1st Jul, 2015 - 31st May, 2018

- Optimized inventory management, resulting in a 15% reduction in annual holding costs.
- Implemented a new production schedule, which minimized downtime and enhanced output by 25%.
- Facilitated continuous improvement projects leading to cost savings of over \$200,000 annually.

Education

Harvard Business School

Master of Business Administration (MBA)
1st Sep, 2013 - 31st May, 2015

University of Illinois Urbana-Champaign

Bachelor of Science in Industrial Engineering
1st Sep, 2009 - 31st May, 2013

Skills

Process Improvement, Strategic Planning, Team Leadership, Lean Management,
Supply Chain Optimization

Notable Projects

Lean Transformation Initiative

Directed a company-wide lean transformation project that improved production efficiency by 30% and reduced waste by 40%. Led cross-functional teams in assessing, improving, and streamlining business processes.

Certifications

Project Management Professional (PMP)

Issued by Project Management Institute, 15th Aug, 2020

Certified Lean Six Sigma Black Belt

Issued by American Society for Quality (ASQ), 5th Nov, 2019

Awards

Manager of the Year

Awarded by Tech Solutions Inc., 10th Mar, 2021